

UCCI:FIDELITY

FIDELITY: COACHING



Fidelity is the principle of effective intervention most overlooked. While we have an extensive body of literature that supports the use of cognitive-behavioral interventions as an effective approach, we often pay little attention to model fidelity. Recognizing that the delivery of treatment is just as important as the type of treatment provided, the treatment fidelity principle cannot be ignored. Research supports coaching and quality assurance measures as reliable means to ensure program fidelity and effectiveness. UCCI can provide any of the following technical assistance services to support successful implementation and fidelity of programming.

Onsite Coaching/Quality Assurance

UCCI staff can provide onsite visits that can include group observation with feedback to staff regarding fidelity to the curriculum and group processes, co-facilitation of groups, identification of and problem solving around implementation barriers and program model where applicable. Structured feedback forms will be completed and reviewed with staff following observation of the groups.

Offsite Coaching/Quality Assurance

Agency staff can record client interactions (i.e. planning meetings, group treatment sessions, etc.) and submit to UCCI for offsite quality assurance and coaching. All submissions (either audio or video) are reviewed/scored, and feedback provided to each staff regarding fidelity to the program model or program curriculum and group processes. Feedback will include identification of and problem solving around implementation barriers and program model where applicable.

Video Conference

UCCI staff can provide general video conference coaching or overviews of research supported best practices to promote better understanding of what make programs effective.

CONTACT

For more information about our coaching options, please contact UCCI Program Director Jennifer Scott at Jennifer.Scott@uc.edu or visit our website at www.uc.edu/corrections.