Installing VPN client by Jupiter Networks:

1. Open Firefox. The icon is likely on your desktop. If you are using internet explorer, much of the steps will be the same, but the way that Internet Explorer notifies you about Security risk will be slightly different.
2. In the address bar, type in `sslvpn.uc.edu` and hit enter.

3. A login screen like below will appear. Type in your UC central login information (Blackboard username and password).

   1. Type Username
   2. Type Password
   3. Click Sign In
4. A window will appear like the one in the picture below. Check the box labeled, “Remember this decision”. Then, click “Allow.”

1. Check this box

2. Click “Allow”

5. You will arrive at a page like the one below. Click the button labeled “Start”.

Click Start
6. You may notice that Java icon open in your System tray in the bottom right of your screen. This is normal.

Please wait...
Launching Network Connect. This may take several minutes.

7. A Warning like the one in the picture below will appear. Check the box like in the picture and choose to “Run”.

1. Check Box

2. Click Run
8. Another Warning like in the picture below will appear. Choose “Always”.

Click “Always”
9. A window like below will appear and Download and Install various files. This is normal. You should not need to do anything but wait.

Please wait...
Launching Network Connect. This may take several minutes.

If an error prevents the Network Connect from loading properly, you can:
- Check Internet connection
- Restart your computer
- Contact the Helpdesk

10. You should return to the page below. Once you are at this page, you can exit Firefox. The VPN client should be installed at this point.
Once you have gotten to this point in the directions, you should never need to do anything of this again. The program has installed, and can be run by going to the Start bar in the bottom left corner, then All Programs, then Jupiter Networks, Network Connect 7.0.0 and then clicking the icon Network Connect. I encourage you to follow the rest of the steps in the PDF which will

1. Add the Network Connect icon to your desktop.

2. Log you into the application once to ensure its working.
Checking to see if the Jupiter Networks client was installed correctly:

Click the Start button on your toolbar in the bottom left hand of the screen. Then click “All Programs” like in the picture below.

1. Click “Start”  
2. Click “All Programs”
Navigate to the folder called, “Jupiter Network” and then into the folder called “Network Connect 7.0.0”. Inside the folder you will see an icon labeled, “Network Connect”. If you see this icon; congratulations, you have installed the VPN client correctly. Now, hold the “Control” button (could be labeled Ctrl) on your keyboard. While holding that button; click and drag the “Network Connect” icon onto your desktop with your cursor.

1. Click “Jupiter 7.0.0”
2. Click “Network Connect
3. Press and hold the “Control Key”. Then, with the cursor, click and drag the “Network Connect” icon to your desktop. It will now be a permanent icon on your desktop.
The icon should appear on your desktop like below.

Since you have just installed the VPN client, you are currently logged into the VPN. Since this is the first time installing the program, we want to make sure it’s working correctly. So, locate the icon in your system tray that looks slightly like the icon called Network Connect. It should say “Connected” like in the picture below.

Status of the VPN: Connected.
Right click on this icon, and choose to Exit. This is how you will close the VPN connection in the future as well.

Click “Exit”
At this point, you have placed the Network connect icon on your desktop and are logged out of the VPN. This is where you will now typically start from when you need to VPN. To VPN into UC’s network all you must do is double click the icon on your desktop called; “Network Connect” then a window like in the picture below will appear. Type in your credentials and you will VPN into UC’s network.

*****NOTE*** *This is now the only set you should need to VPN into the network************
After you have logged in, you will see the icon reappear. When you scroll the cursor over the icon, it will display “Connected.” To exit the VPN, right click on this icon and choose to Sign Out or Exit.